

Alemba Australia & New Zealand User Conference 2018

Conference Schedule

Schedule at a glance

Wednesday 12th – Friday 14th September 2018

Wednesday	Thursday	Friday
18.30 – 20.30: Welcome drinks & canapés, Distinction Hotel	8.25: Coffee & Registration 8.45: Welcome & Introduction 9.00: Company and Product Roadmap 9.45: Developing an Enterprise Shared Services model for Victoria University of Wellington 10.30: Morning Break 10.45: ANZCO's journey to User Experience 11.30: Innovations Show and Tell 12.30: Lunch 13.30: Service automation supporting DevOps initiatives and agile IT (Lida) 14.15: Agile IT/DevOps Simulation 15.30: Afternoon Break 16.45: Agile IT/DevOps Simulation 17.00: Closing Remarks/QA 18.00: Evening dinner & entertainment	8.25: Introduction 8.30: Making your Portal a Success 10.00: Morning break 10.15: Dashboards & Syncfusion 12.15: Lunch 13.15: Dashboards & Syncfusion 14.45: Closing remarks/QA Panel 15.00: Conference Closes

The Alemba Genius Bar will be manned and available throughout the day and breaks.

Workshops & Training

Agile Service Management - James Gander Thursday, 13 September 2018, 14:15

In this workshop led by Service Management consultant James Gander, attendees will take part in a DevOps business simulation game based on the best-selling book [*The Phoenix Project*](#).

You will learn how to apply DevOps principles in a real life situation and discover how DevOps can bring serious value to your business.

Making your vFire portal a success - Chris Jones

Friday, 14 September, 8:30

This workshop will focus on making the most of your vFire portal, allowing your organisation to effectively showcase their services and actively engage your customers.

Drawing on client experience, Alemba's Chris Jones and Kieran Shelley will work through a series of best practice tips and tricks to show you how you can make your vFire portal a success.

Dashboards & Syncfusion

Friday, 14 September, 10:15

This 3-hour session offers an in-depth overview of Syncfusion, the next generation reporting platform soon to be included in vFire.

This session will give attendees a good understanding of the underlying technology supporting Syncfusion and will showcase how you can build dashboards that can satisfy the needs of the business today.



What delegates had to say about last year's event:

"Always useful and excellent."

"It was a fantastic experience, learned a lot, feel part of the community."

"Excellent, very informative."

"Great user group! Definitely learned new skills and am looking forward to using everything."

"Awesome, great venue, great presentations. All Alemba staff friendly and very knowledgeable."

"Great, good to hear from the case studies with their problems & solutions."

"A++++"

Venues

The Distinction Hotel

The Distinction Christchurch Hotel is the main venue for this event. The welcome drinks reception and all conference sessions will take place here.

Address:

14 Cathedral Square
Christchurch Central
Christchurch 8011
New Zealand

Bloody Mary's Bar-Lounge-Grill

Evening entertainment and dinner on day 2 (13 September) will take place at Bloody Mary's Bar-Lounge-Grill.

Address:

30 Latimer Square
Christchurch Central
Christchurch 8011
New Zealand

Dress code: The dress code for this event is casual.

Reasons to Attend

- An opportunity to connect with Alemba product specialists and have your vFire questions answered
- Learn about new product features and how to use them to make your organisation more efficient.
- Keep up to date with the latest Alemba news, including a company update, our product roadmap and product demonstrations.
- Learn about the latest developments in the Service Management field from Alemba industry experts.
- Excellent networking opportunity – connect with our user community, build professional relationships and share ideas, experiences and best practice with delegates from like-minded companies.
- Learn from other companies who may be experiencing similar issues and problems. Delegates can look forward to peer-led case studies, including customer presentations from ANZCO Foods, LIDA, Victoria University of Wellington and more.
- Learn how to apply DevOps principles in a real life situation through the “The Phoenix project” simulation game.
- Find out about forthcoming SyncFusion reporting capability in vFire and learn how to can build dashboards that can satisfy the needs of the business today.



Who will I meet at ANZ User Group 2018?

Sample job titles of past attendees

- Service Desk Manager
- Application Support Manager
- Operational Analyst
- Senior Manager
- Senior Support Analyst
- Service Desk – Team Lead
- Web Information Strategist
- Application Analyst
- Manager Procurement
- Administration Support Officer
- Practice Lead Support
- Team Leader – Technical Support
- Principal Consultant
- Administration Support Officer