



Alemba Breaks Free with New Service Manager Launch

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- Alemba announces the release of Alemba Service Manager v10.
- Alemba Service Manager can now be used across *all* modern browsers
- Alemba set to challenge industry-leading tools in the market

SEND, UNITED KINGDOM – Software development company Alemba has announced the release of its new IT Service Management solution, Alemba Service Manager v10.

Alemba Service Manager v10 now delivers 100% of its features on a HTML platform for the first time, allowing users to access the tool from any modern web browser.

The introduction of browser independence, combined with a fully re-designed user interface and advanced reporting capabilities, signifies a major technological leap for the product and places Alemba in a position to challenge industry-leading tools in the market.

“With Alemba Service Manager v10, we are drastically reducing the total cost of ownership for customers. We are building on our strengths of highly sophisticated ITSM functionality with a strong focus on Request Fulfilment and we are wrapping all of that in a completely remodeled UI. This will be Alemba’s biggest release ever!” says Alemba CEO, Simon Nugent.

Alemba Service Manager v10 sets the platform for a host of future innovations to disrupt the IT Service Management field.



About Alemba

Alemba develops Alemba Service Manager, a highly functional, 100% ITIL-compliant IT Service Management tool with a specific focus on request fulfilment. Backed by 25 years of heritage, Alemba Service Manager enables users to respond quickly to business demands by dramatically reducing time to request fulfilment through automated workflowed integration.

With a strong consultancy background, unrivalled expertise in the Service Management market, and a strong focus on customer experience, Alemba is ideally positioned to deliver a successful, end-to-end Service Management project within your organization. Alemba can assist with every aspect of your Service Management needs, from software implementations to maintenance and support, training and upgrades.