

GDPR-ready: Managing customer data held in the vFire application

Alemba provides a number of tools and services to ensure vFire customers remain compliant with GDPR requirements and can help implement these for your organisation.

Security and Data Restriction

vFire provides the platform to record and manage who has access to what data, providing a mechanism to restrict data access.

It has the ability to not only audit standard data fields, but also the administration settings of the system.



Location of Data Access



Restrict the ability of analysts and users to view data outside their region of authorisation. Advanced field security rules are deployed to control this information.

If data is to be transferred out of the EU, the management and control process for that data can be automated using workflow templates, ensuring compliance with Binding Corporate Rules.

Data Deletion

Alemba provides data deletion and anonymisation tools for the vFire application. This allows any personally identifiable data to be anonymised and for data not to be retained for longer than necessary, allowing them to be forgotten.



Binding Corporate Rules



The powerful vFire request engine can be used to map your organisation's Binding Corporate Rules, allowing requests for changes to the storage, use of, addition to or deletion from to be recorded and properly authorised.

Management of Data Sources

vFire provides the platform to determine where data about customers is held, record and track changes to that structure.



Data Use Breaches



vFire provides the ideal platform to automate your data breach procedure, allowing rule-based analysis to determine severity and the corresponding corrective actions and notification rules to be actioned and enforced.